

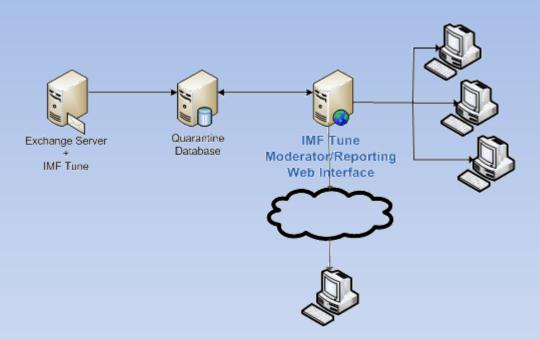


Introduction to the IMF Tune Quarantine and Reporting Interface

Agenda

- System Setup
- Basic Configuration
- Working with Quarantined Emails
- A look at Reporting

System Setup



- Made up of two main components:
 - IMF Tune Filtering Engine
 - Moderator/Reporting Web Application

System Setup - Requirements

- IIS ASP.NET 2.0 Web Application installed on Windows 2003, 2008 or 2008 R2
- MS SQL server database backend storing quarantines and reports
- MS SQL 2000, 2005, 2008, 2008 R2 and MS SQL Express 2005, 2008 are supported

Configuration

- Configure Quarantine and Reporting from the IMF Tune server configuration interface
- Select the Emails to be Quarantined from the Archiving/Quarantine category
- Create user logins and assign access rights from the Quarantine | User category

Web Interface

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 From the browser open: http://<web server>/imftune

Quarantine Moderation

- Filter Quarantines by Subject, Body keywords, IP, Attachment names etc.
- Permanently Delete or Resubmit Emails
- Quarantine item information shown:
 - From, To, Subject, Body, Attachment Names
 - List of Headers
 - SMTP Email Envelope
 - Keyword Report
 - IMF Tune Processing Details

General Spam Detection Report

- Gives an overall picture of email processing
- Report headings:
 - How many e-mails were Accepted, Rerouted, Deleted, Rejected by IMF Tune?
 - How many e-mails were Re-Submitted (Accepted) or Deleted at the Moderator?
 - How many e-mails did each SCL rating match?
 - Daily e-mail load/spam

General Spam Detection Report (contd.)

- Report headings (contd.):
 - Daily SCL ratings
 - Day of week e-mail load/spam
 - Hour of the day e-mail load/spam
 - Last 5 hours e-mail load/spam per minute

Detailed Spam Detection Report

- Gives more specific filtering information and an opportunity to improve configuration
- Report headings:
 - How are individual keywords performing?
 - Which are the recipients getting most e-mails?
 - Which are the recipients getting most spam?
 - Where are the e-mails coming from (by IP)?

Detailed Spam Detection Report (contd.)

- Report headings (contd.):
 - Where is the spam coming from (by IP)?
 - Who are the top e-mail senders?
 - Who are the top spam senders?
 - Which are the last 100 emails received?

Links

IMF Tune Homepage/Download: http://www.windeveloper.com/imftune/

WinDeveloper Video Tutorials: <u>http://www.windeveloper.com/imftune/tutor/</u>

WinDeveloper YouTube Channel: <u>http://www.youtube.com/user/windeveloper/</u>

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